

Privacy Policy

This website is operated by Friedenau Co., Ltd. (hereinafter referred to as “the Company”). The Company recognizes the importance of personal information and establishes the following policy to ensure proper management and protection.

1. Acquisition of Personal Information

The Company may obtain the following personal information through inquiry forms or other means:

- Name
- Company name
- Email address
- Content of inquiries or consultations

2. Purpose of Use

The personal information obtained will be used for the following purposes:

- Responding to inquiries
- Providing information and communication regarding our services
- Analysis for the improvement of our services and marketing activities

3. Provision of Personal Information to Third Parties

The Company will not provide personal information to third parties without the consent of the individual, except as required by law.

4. Management of Personal Information

The Company will implement appropriate security measures to prevent unauthorized access, leakage, alteration, or loss of personal information.

5. Transfer of Personal Information Overseas

As our business spans both Japan and Germany, personal information may be handled in Japan and EU member states. The Company will comply with applicable laws, including the GDPR, and ensure proper management.

6. Disclosure, Correction, and Deletion of Personal Information

Upon request from the individual, the Company will respond promptly in accordance with applicable laws.

7. Contact Information

For questions or concerns regarding personal information, please contact us at:

Friedenau Co., Ltd. Email: info@friedenau.co.jp

Revisions

This policy is subject to change without prior notice. The latest version will always be available on this page.

Terms of Use

This website (hereinafter referred to as “the Site”) is operated by Friedenau Co., Ltd. (hereinafter referred to as “the Company”). By using the Site, users are deemed to have agreed to the following Terms of Use.

Article 1 (Scope of Application)

These Terms apply to all users of the Site.

Article 2 (Prohibited Acts)

Users must not engage in the following acts:

1. Acts that violate laws or regulations
2. Acts that infringe on the rights of third parties or the Company
3. Submitting false information
4. Acts that interfere with the operation of the Site
5. Acts that damage the reputation or credibility of the Company

Article 3 (Disclaimer)

- The Company does not guarantee the accuracy, timeliness, or safety of the content on the Site.
- The Company shall not be liable for any damages arising from the use of the Site.

Article 4 (Changes or Suspension of Services)

The Company may change or suspend the content of the Site without prior notice.

Article 5 (Copyrights)

All text, images, designs, and other content on the Site are the property of the Company or third parties with legitimate rights. Unauthorized reproduction or use is strictly prohibited.

Article 6 (Governing Law and Jurisdiction)

These Terms shall be governed by the laws of Japan. In the event of a dispute related to the use of the Site, the court with jurisdiction over the Company’ s location shall be the exclusive court of first instance.